

Dear WWSPT Patients,

We want to update you on what is happening at WWSPT. Many of our WWSPT alumni, patients and community members have been affected by COVID-19 quarantine and this has limited their availability to attend physical therapy sessions. We are continuing to provide in clinic visits with modifications for your safety and ours, meeting Governor Wolf's guidelines.

We are offering another solution of **Telehealth Physical Therapy** visit using UberConference, Facetime, Zoom or whatever works best for you. Our staff will help facilitate these options and walk you through any concerns you may have. Please call our office and we will provide you with the details on virtual health visits.

If you choose to come into the office, we will have you stay in your car and contact us to let us know you have arrived. We will have you complete a risk assessment daily and take each patient's temperature. The front desk will help you with scheduling and any copay issues, then have you come into the office when the therapist is ready to control the social distancing guidelines. We ask that you wear a mask and all employees are wearing gloves and masks as well. We are sanitizing all equipment and rooms per CDC guidelines. We are limiting the number of patients in the clinic to comply with guidelines.

Many insurers are covering these visits because of the recent COVID-19 crisis including Medicare, Aetna, Cigna, United Healthcare and Blue Cross. The office staff can be of assistance with these concerns.

**We look forward to continuing
to meet your physical therapy needs.
Be well.**

**Wendy, Amanda, Kelsey,
Jenna, Greg and Cassie**



**Physical Therapy &
Vestibular Rehabilitation**