

Dear WWSPT Patients,

We want to update you on what is happening at WWSPT. Many of our WWSPT alumni, patients and community members have been affected by the COVID-19 quarantine, and this has limited their availability to attend physical therapy sessions. We are continuing to provide in-clinic visits with modifications for your safety and ours, meeting Governor Wolf's guidelines.

When you arrive at our office, we will have you stay in your car and contact us to let us know you have arrived. We will have you complete a risk assessment daily and take your temperature. The front desk will help you with scheduling and any copay issues and then have you come into the office when the therapist is ready to maintain the social distancing guidelines.

We ask that you wear a mask that covers your nose and mouth, as our staff does, to ensure your safety and ours. We are sanitizing all equipment and treatment rooms per CDC guidelines throughout each day. We are limiting the number of people in the clinic and following social distance guidelines and using private treatment rooms.

Many insurers are covering these visits because of the recent COVID-19 crisis. These include Medicare, Aetna, Cigna, United Healthcare and Blue Cross. The office staff can be of assistance with these concerns.

***We look forward to continuing
to meet your physical therapy needs.
Be well.***

***Wendy, Amanda, Kelsey,
Jenna, Greg, Cassie and Danielle***



**Physical Therapy &
Vestibular Rehabilitation**