



## Meet Darci Haun - Intake Supervisor at LifeBack

***“... The reason for the long-winded beginning is that I have found my new work home. A work home with acceptance, support, and appreciation for my skills and a safe and warm environment ...”***

Hi, my name is Darci Haun, intake supervisor at LifeBack. A little over three years ago, I found myself at a crossroad. I had been employed in Pennsylvania for over 15 years, and I was feeling like it was time for a job change. I was not feeling supported or appreciated at my current employer.

Oh Boy! What's Indeed? Needing an updated resume, turning 59, and having not been on a job interview for over 15 years, I was worried, anxious, and feeling inadequate. I reached out to a friend, and, with his aid, created a resume and quickly posted it on Indeed. During my search, I couldn't believe it, but I discovered that LifeBack needed an intake worker! Their location was 15 minutes from my home and exactly what I was looking for in a job.

I quickly applied and received a response shortly after. Long story short, I began my new endeavor two weeks later. The reason for the long-winded beginning is that I have found my new work home. A work home with acceptance, support, and appreciation for my skills and a safe and warm environment.

The next three years were ones of growth, expanding new relationships with a wonderful group of dynamic (mostly) women and a small group of men. My intake team consists of Samantha Balducci, Brittany Blair, and newcomer Hannah White. I work alongside a great billing team supervised by Margie Stumpo: Jill Chonofsky and Dhara Patel. LifeBack also has a great front office team supervised by Ashley Beard. These three teams consist of strong females with diverse backgrounds and educational levels.

The teams also have the honor of supporting a great clinical team headed by Melissa Straker, which many would say is the glue of LifeBack, connecting all teams together. Included in the clinical team is an array of Master level mental health and addiction clinicians and interns, as well as psychiatrists and psychiatric nurse practitioners, headed by our phenomenal medical directors, Dr. Rebecca Meinke and Dr. Firoz Rahman.



I'd like to give special acknowledgement to the owner of this CARF-accredited mental health and addictions facility—the dynamic female small business owner who has brought us all together: Naomi Serotte. I want to give thanks to Naomi, both personally and professionally, for the chance at a new work home. While this article was written from the perspective of an employee, each team at LifeBack goes above and beyond to help those within the community get their lives back when they too, as I was, are at a crossroad.



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